Serial No. 10/751,022 Amendment and Response to Non-Final Office Action Mailed May 21, 2007 Response filed August 21, 2007 Filed: January 2, 2004

Amendment to the Specification:

Please replace paragraph [001], with the following amended paragraph:

[001] This application claims priority from and is a continuation-in-part of U.S. Application Serial Patent No. 7,254,384 B2. issued August 7, 2007 10/263,523, filed October 3, 2002 entitled Multi-Modal Messaging, which claims priority from U.S. Application Serial No. 60/326,835 and U.S. Application Serial No. 10/264,219, filed October 3, 2002 entitled Virtual Customer Database, which claims priority from U.S. Application Serial No. 60/326,827. The disclosures of the above-referenced applications are incorporated herein by reference in their entirety. In addition, the following commonly owned patents and patent applications are related to this application: U.S. Patent Application Serial No. 10/263,566, filed October 3, 2002, entitled SERVICE AUTHORIZER and U.S. Patent No. 7,233,655 B2, issued June 19, 2007, entitled MULTI-MODAL CALLBACK.

Please replace paragraph [0125], with the following amended paragraph:

[0125] Referring to FIG. 8, an embodiment of the present invention discloses a information assistance application 800 that may be used by one of a plurality of wireless requestor terminals 802 to obtain a subscriber information record from a subscriber database 804 associated with one of a plurality of subscriber terminals 806. The terminals 802, 806 may be connected to a wireless access network provider 808 that may have a plurality of access points 810 in various geographic locations. The access points 810 are designed to provide wireless service coverage to the terminals 802, 806. The wireless access network providers 808 may be connected with an information assistance application server 812 that may include at least a portion of the information assistance application 800. Those skilled in the art should recognize that the information assistance application 800 may be designed to run as a distributed process application that may store pieces of [[or]] software modules of the information assistance application 800 on each device that takes advantage of the service.